How to Use Your Matrix Element Account

Introduction

This How-To outlines the steps required to install and configure Element as client for the Consulting4Change Matrix server.

Prerequisites

In order to proceed, you need the following:

- Your email address used for login (all in small letters)
- Your safe and secure password
- Fully configured 2FA / OTP

Step 1: Download Element Classic for Android or iPhone

On your smartphone, download Element Classic for Android from here or here, and for iPhone from this location. You can also run Element Classic **on your desktop**, by directing your browser to this link. Don't forget to bookmark it!

Step 2: Select the Appropriate Matrix Server

Open the Element Classic app and select `SIGN IN`.



Select the Consulting4Change Matrix server as follows:


Welcome back!
Where your conversations live
matrix.org
EDIT
FORGOT PASSWORD
Continue


Select your server
What is the address of your server?
chat.consulting4change.com
NEXT

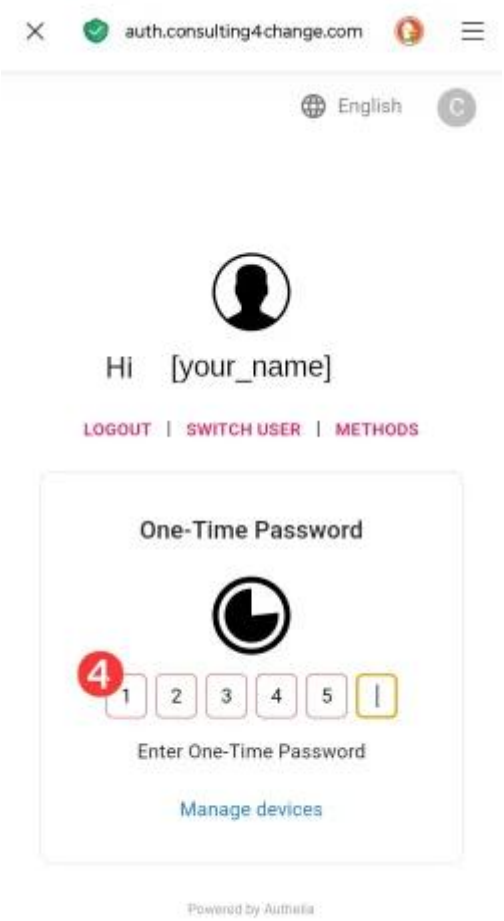

chat consulting4change icon
English



Step 3: Log into Your Consulting4Change Account

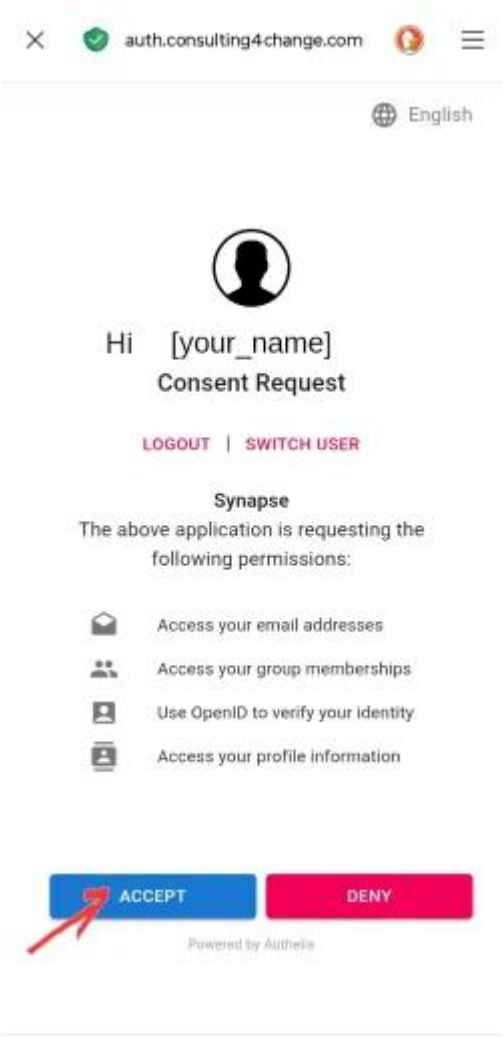
You will be redirected to your OICD login. Enter your known username and password, and get your OTP from your authenticator application:

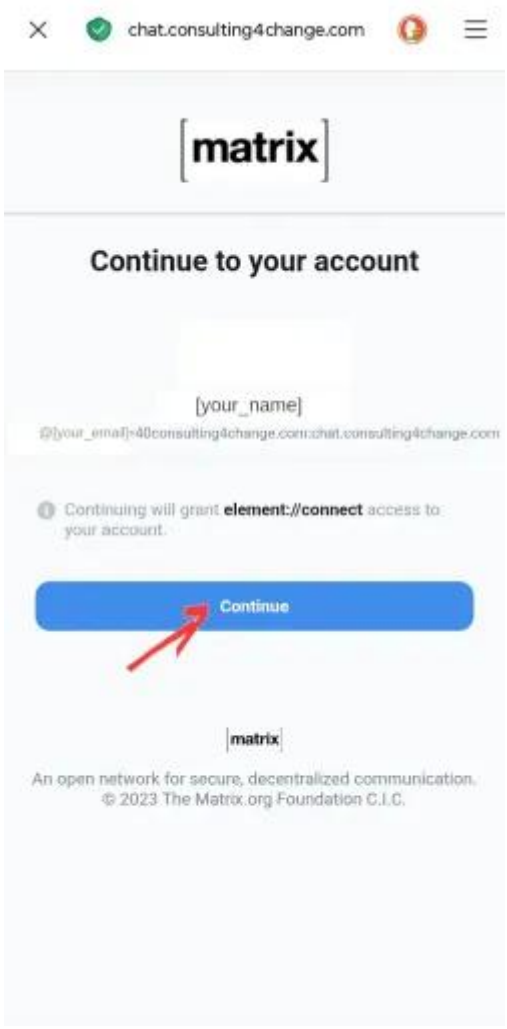

auth.consulting4change.com
English
Sign in
your_username
your_password
Remember me
SIGN IN
Reset password?

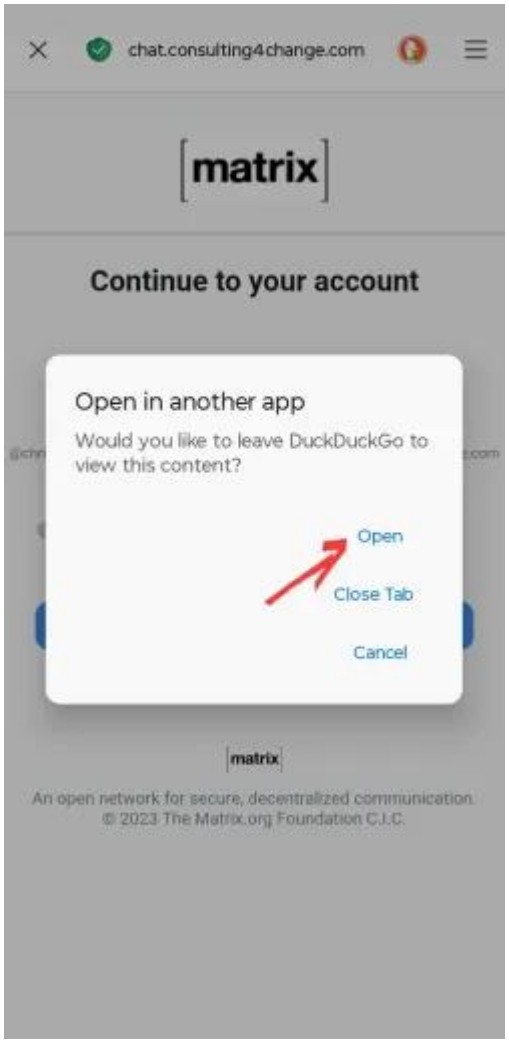


Step 4: Confirm OICD Login

Confirm your successful login and allow it to access your Consulting4Change Matrix Element account:

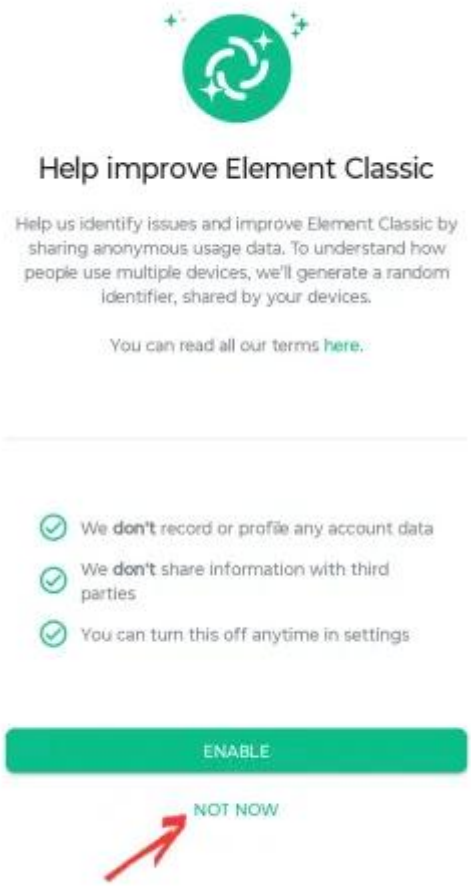

auth.consulting4change.com
English
Hi [your_name]
Consent Request
LOGOUT | SWITCH USER
Synapse
The above application is requesting the following permissions:
Access your email addresses
Access your group memberships
Use OpenID to verify your identity
Access your profile information
ACCEPT
DENY
Powered by Authelia

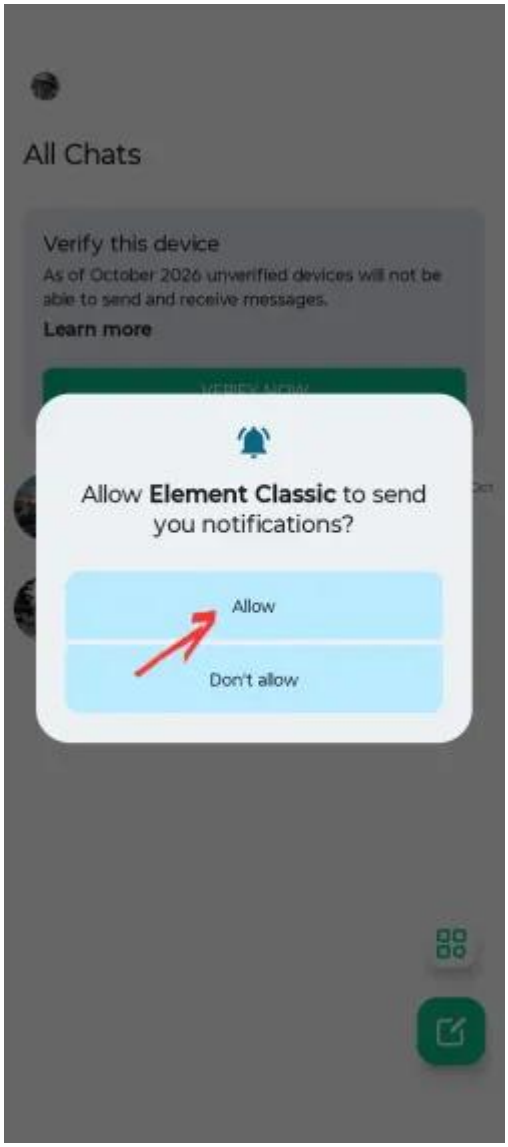

chat.consulting4change.com
matrix
Continue to your account
[your_name]
Continuing will grant element://connect access to your account.
Continue
matrix
An open network for secure, decentralized communication.
© 2023 The Matrix.org Foundation C.I.C.

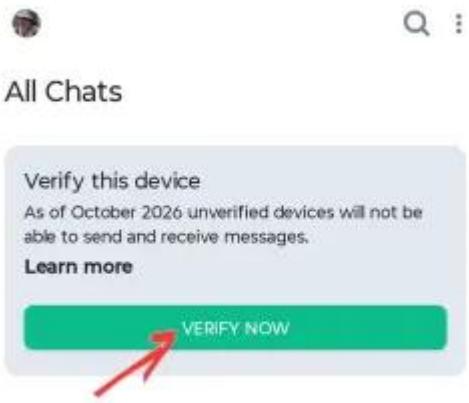


Step 5: Open the Element App

You will be redirected back to Element Classic. Disallow the submission of anonymous user data, but do allow notifications (essential for calls, for instance) as follows:


Help improve Element Classic
Help us identify issues and improve Element Classic by sharing anonymous usage data. To understand how people use multiple devices, we'll generate a random identifier, shared by your devices.
You can read all our terms here.
We don't record or profile any account data
We don't share information with third parties
You can turn this off anytime in settings
ENABLE
NOT NOW


All Chats
Verify this device
As of October 2026 unverified devices will not be able to send and receive messages.
Learn more
Allow Element Classic to send you notifications?
Allow
Don't allow



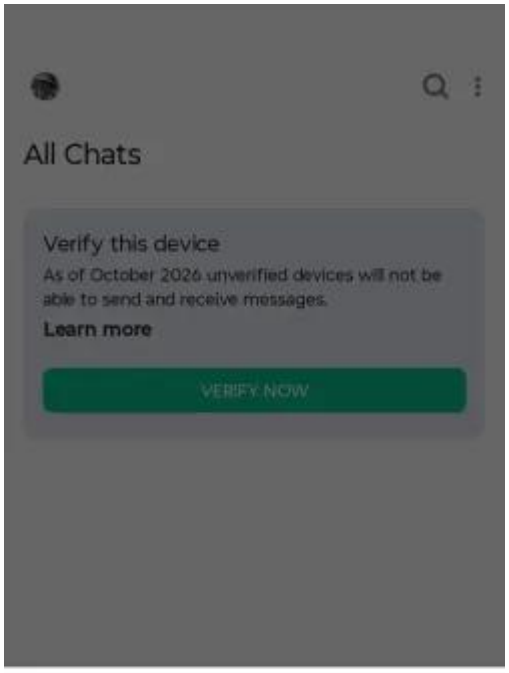


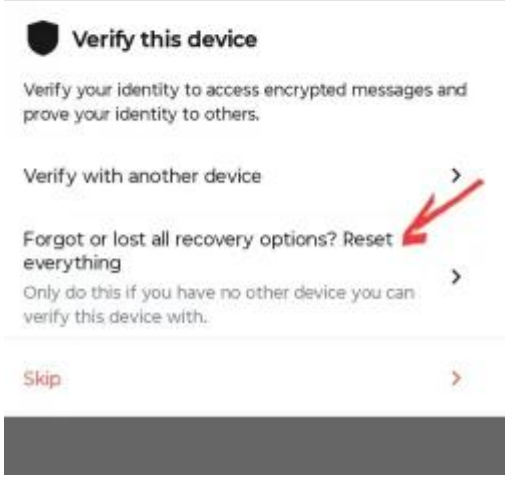
Step 5: Verify Your Device

After successful login, you receive a reminder to verify your newly linked device. This is irrelevant, if you have just opened this Matrix element account anew, but is helpful, if you want to restore chats to a newly registered device from the data held on the Matrix server.

If You Have Never Used Matrix before

Proceed as follows to start anew with a verified device:

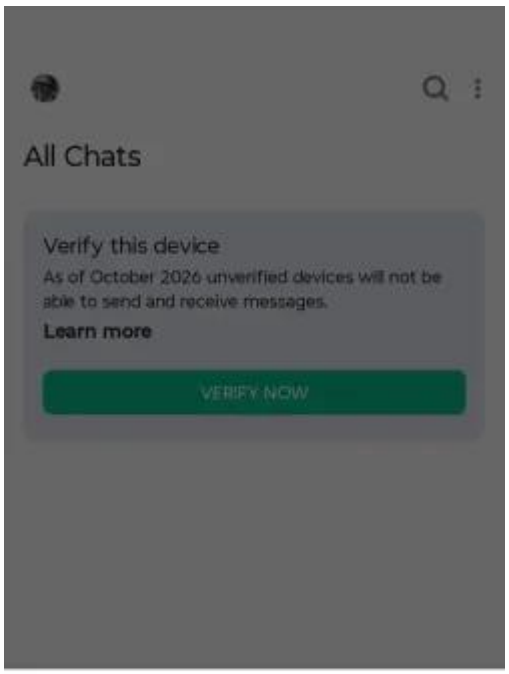

All Chats
Verify this device
As of October 2026 unverified devices will not be able to send and receive messages.
Learn more
VERIFY NOW


Verify this device
Verify your identity to access encrypted messages and prove your identity to others.
Verify with another device
Forgot or lost all recovery options? Reset everything
Only do this if you have no other device you can verify this device with.
Skip

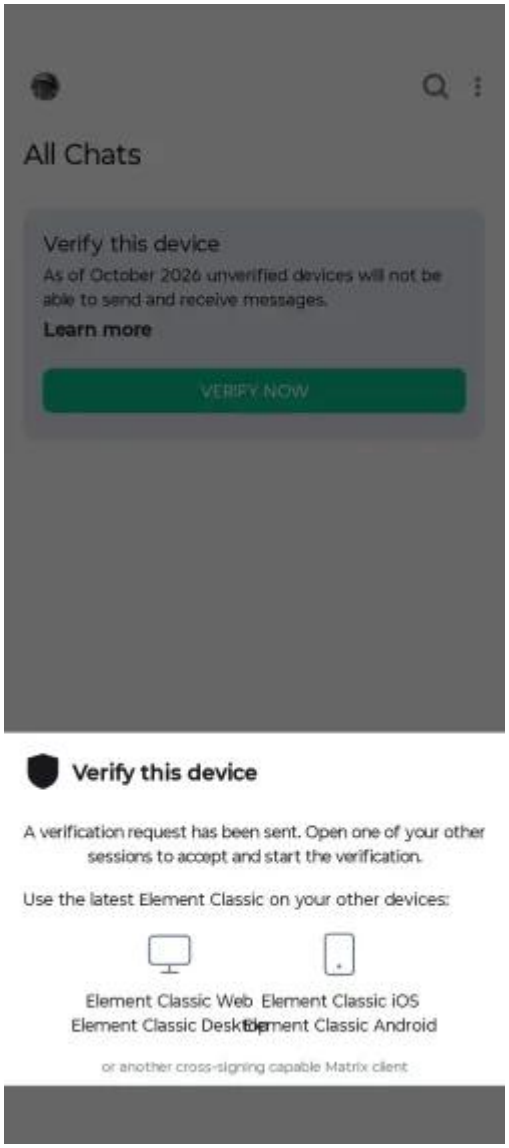


If You Have Used Matrix Before

Proceed as follows to verify with a different device:


All Chats
Verify this device
As of October 2026 unverified devices will not be able to send and receive messages.
Learn more
VERIFY NOW


Verify this device
Verify your identity to access encrypted messages and prove your identity to others.
Verify with another device
Forgot or lost all recovery options? Reset everything
Only do this if you have no other device you can verify this device with.
Skip



HowTo, Element Classic, Chat, Matrix

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